

## **Environment Select Committee**

### **Review of Customer First**

#### **Update to Executive Scrutiny Committee – 13 May 2008**

##### **Update on Progress (including issues/problems/successes)**

The Committee considered the scope and project plan for the review of Customer First at a meeting on 21 May.

##### **Timescale for Review**

The review of Customer First is due to report to Cabinet in October.

##### **Task and Finish Group – Vermin Control**

##### **Update on Progress (including issues/problems/successes)**

The Task and Finish Group visited Liverpool City Council on the 23<sup>rd</sup> April to witness and consider methods adopted by the Council, in partnership with the retail sector, to reduce pigeon infestation in the city centre.

Monitoring of the extent of pigeon numbers within the main town centres in this Borough is planned to be carried out in early May.

##### **Timescale for Review**

The estimated completion date for this review is June 2008.

##### **Monitoring**

The Committee will be receiving the Action Plan for the implementation of recommendations from the Waste Management review.

The Committee has no upcoming initial Progress Reports on specific reviews. However, in common with the other Select Committees, the Committee will be receiving Progress Updates on outstanding recommendations from previous reviews. For the Environment Select Committee, this will include the first review of Waste Management and the first review of Cemeteries.